

## ASHBAKER VISION CLINIC FINANCIAL POLICY

All fees will be collected the day of your examination; this includes co-pays, fees for ordering contacts and/or glasses, as well as balances insurance will not cover. As a courtesy, we will file your insurance claim on your behalf, however, you or your legal guardian are responsible for payment in full no later than 30 days after services have been rendered.

Using past payments as an example or a telephone call to your insurance company, we can estimate your fees. We work with your insurance company on your behalf, but are not their employee. If you have two insurances that will pay, one as primary and the other as secondary. we still expect payment in a timely manner, which is defined in the state of Washington as 30 days.

Should we get paid by your insurance company after receiving your payment, we will reimburse you the amount of payment we received from your insurance company. Should the payment on the balance of the account be delayed longer than 30 days, the account may be charged at the rate of 12% per annum (which is 1% per month), and will be charged a \$5.00 re-billing fee. Billing statements will be sent out approximately every 30 days.

We accept Cash, Visa, MasterCard, and Personal Checks. Non-sufficient funds checks will be charged up to \$40.00 but will not exceed the face value of the check. We reserve the right to charge \$25.00 for appointments canceled or rescheduled less than 24 hours before the scheduled time. Order for glasses and/or contacts will be processed when at least 50% of the total cost is paid. We will dispense your glasses and/or contacts when your balance is paid in full. When a years worth of contacts have been ordered and paid for in full, they can be shipped directly to your home.

### INSURANCE NOTE

We will check coverage and file your insurance for you, however, insurance coverage is an agreement between you and your insurance company. Occasionally, insurance carriers will deny procedures or reimbursements they have verbally approved, saying they are “not indicated”, “not a covered procedure”, or “not covered without a referral.” We expect all benefit information to be confirmed by the patient. We are not responsible for any denied claim for any reason; however, we will reasonably assist you in claim authenticity and preliminary filing. You are responsible for your fees whether you have insurance or not. We will accept your payment today for your services and/or hardware (glasses and/or contacts) with Visa, MasterCard, Cash or Personal Check, whichever works best for you today.

I understand and agree to the financial policies outlined above. Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Printed

Name of Responsible Party: \_\_\_\_\_

Signature of Responsible Party: \_\_\_\_\_

**REFUSAL TO FILL THIS FORM OUT IN FULL RELEASES THIS CLINIC FROM PROVIDING CARE  
THIS FORM IS TO BE FILLED OUT IN FULL EVERY YEAR BY EVERY PATIENT**

Patient Name(PRINT): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Patient Name (PRINT): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Patient Name (PRINT): \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Social Security #: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Email: \_\_\_\_\_

**(If under 18 please provide social security # of responsible party)**

Whom may we contact in case of an emergency? \_\_\_\_\_ Phone: \_\_\_\_\_

**RESPONSIBLE PARTY**

Whether I have Insurance or not, any and all fees incurred during my exam are ultimately my responsibility, or the responsibility of my legal guardian, and will be paid in full no later then 30 days after services have been rendered. I agree to pay these fees in full for the balance of my exam fees and glasses and/or contacts.

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**SIGNATURE ON FILE**

I certify that the information given by me in applying for insurance and/or Medicare payment is true and correct to the best of my knowledge. I authorize my doctor to act as my agent in helping me obtain payment of my insurance and/or Medicare benefits. I authorize payment of these benefits directly to Dr. Jonathan C. Ashbaker, O.D., 8217 East Mill Plain Blvd, Vancouver, Wa. 98664 on my behalf for any and all services and materials furnished. I authorize any holder of medical information to be released to the Health Care Financing Administration and its agents any information needed to determine these benefits payable to the related services. If I have any other health insurance coverage (as indicated in item 9 of the HCFA\_1500 claim form or electronically submitted claim), my signature authorizes release of the above medical information to the insurer or agency shown, and authorizes my doctor to act as my agent.

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**ACKNOWLEDGEMENT OF RECEIPT OF NOTICE OF PRIVACY POLICIES**

Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**OFFICE USE ONLY:**

On \_\_\_\_/\_\_\_\_/\_\_\_\_, an acknowledgment of Notice of Privacy Policies form was delivered. This form was not signed due to: \_\_\_ communication barriers \_\_\_ an emergency \_\_\_ refusal to sign.

# Ashbaker Vision Clinic, P.C.

8217 East Mill Plain Blvd.

Vancouver, WA 98664

## Notice of Privacy Practices

Our office holds all of your health information confidential. We will use the information for your individual treatment, payment, and health care procedures. Our office will use your information to bill your insurance company for the procedures, treatments, services provided and to be able to contact you for return appointments.

In case of default of payment for services rendered, the office will use your information for collections action. The collections process has nothing to do with HIPPA, but has to do with extending credit for services not paid for the same day they are rendered, regardless if an insurance company or an individual is being billed. Ultimately, the individual or the individual's legal guardian is responsible for the payment of any and all services.

### **YOUR RIGHTS REGARDING YOUR HEALTH INFORMATION**

**Right to access your records:** You have the right to obtain a copy of your health information for a copy and processing fee of \$25.00. You must submit your request in writing and allow up to five days to process your request.

**Right to request restrictions:** You may request a restriction in our use or disclosure of your health information for treatment, payment, and health care operations.

**Right to amend the record:** You may ask to amend your health information if you disagree with its content. Your request must be made in writing to the physician. You must provide us with a reason that supports your request.

**Right to an accounting of disclosures:** You have the right to know everyone to whom the office discloses your health information for the purposes other than treatment, payment, and health care operations.

**Right to have a copy of this notice.**

**Right to file a complaint:** If you believe your privacy rights have been violated, you may file a complaint with our office or with the Secretary of the Department of Health and Human Services.

If you have any questions regarding this notice or our health information policies, please contact the office manager.

**Policy effective: April 14, 2003**



# MEDICAL HISTORY QUESTIONNAIRE

THIS FORM IS TO BE FILLED OUT EVERY YEAR

Name: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Please list ALL medications you are taking, including over-the-counter: \_\_\_\_\_

Please list any and all allergies: \_\_\_\_\_

Current Occupation: \_\_\_\_\_

Marital Status: Divorced      Married      Single      Significant Other      Widowed

Do you live alone?    No    Yes    Do you drive?    Yes      No

Do you wear contacts?    Yes    No    If yes, what brand? \_\_\_\_\_

Have you considered Lasik surgery?    Yes    No

Do you have prescription:    Glasses?    Yes    No      Sunglasses?    Yes    No

**Please circle any problem you currently have.**

Blurry Vision      Burning Sensation      Dryness      Drooping Eyelids      Distorted Vision

Double Vision      Discharge      Cataracts      Glare      Glaucoma      Itching      Tired

Infection      Lazy Eye      Macular Degeneration      Pain      Redness      Tearing

## FAMILY HISTORY

**Please circle any problems you know your blood relatives (Grandparents, Parents, Siblings) have:**

Arthritis      Blindness      Cancer      Cataracts      Diabetes      Glaucoma      Heart

Disease      High/Low Blood Pressure      Hypo/Hyper Thyroid      Lupus      Stroke

Macular Degeneration      Other: \_\_\_\_\_

PLEASE CONTINUE TO SECOND PAGE

Please circle any and all problems you currently have.

**Allergic / Immunologic:** Aids      Seasonal      Lupus      Sjorgrens      Arthritis

**Blood / Lymph:** Anemia      Cholesterolemia      Other: \_\_\_\_\_

**Cardiovascular:** Heart      Blood Vessels      High/Low Blood Pressure

**Ears, Nose, Throat:** Chronic Cough      Dry Mouth      Ear Infection      Sinus Infection

**Endocrine:** Diabetes: HbA1c \_\_\_\_%      Hypothyroid      Hyperthyroid

**Gastrointestinal:** Intestinal Disease      Stomach Ulcers      Other: \_\_\_\_\_

**General/Constitutional:** Fever      Weight Loss      Other: \_\_\_\_\_

**Genital, Kidney, Bladder:** What? \_\_\_\_\_

**Muscles, Bones, Joints:** What? \_\_\_\_\_

**Neurological:** Multiple Sclerosis      Other: \_\_\_\_\_

**Psychiatric:** Anxiety      Depression      Other: \_\_\_\_\_

**Respiratory:** Asthma      Emphysema      Other: \_\_\_\_\_

**Skin:** Acne      Skin Cancer      Warts      Other: \_\_\_\_\_

**In accordance with the Affordable Health Care Act, it is now required that we ask you:**

Do you want your personal information below made available to the federal government?

Yes      No

**Height:** \_\_\_\_\_ **Weight:** \_\_\_\_\_

**Race:** American Indian or Alaska Native      Asian  
Black or African American      Hispanic      Indian      Native Hawaiian/other Islander  
Russian/Ukrainian      White      Other: \_\_\_\_\_

**Ethnicity:** African      Hispanic/Latino      Not Hispanic or Latino      Hawaiian/Other  
Islander Indian      Other: \_\_\_\_\_

**Tobacco Use:**

Never Smoked      Stopped Smoking; 1 2 3 4 5> 5 >10      Days      Months      Years ago

Current every day smoker : \_\_\_\_\_ Cigarettes/Day      \_\_\_\_\_ Packs/Day

Current some day smoker: \_\_\_\_\_ Cigarettes/Day      \_\_\_\_\_ Packs/Day

**Narcotic Use:** None      Recreational      Chemical Dependent

**Alcohol Use:** None      1-2 drinks/day      Social      Dependent

**Sexually Transmitted Disease:** None      Yes      HIV +

**Blood Transfusions:** None      Yes

**Birth Order:** 1st      2nd      3rd      4th      5th      >5th      Only Child      Twin